

Adult Services Scrutiny Performance Panel Summary of the Year 2018/19

Could Panel members have a think about the following questions in relation to their year on the Adult Services Scrutiny Performance Panel in readiness for the discussion at the Panel?

1. What has gone well?	
2. What has not gone so well?	
3. Has the Panels work programme been focused on the right things?	
4. What have we learned that will help us with future AS scrutiny?	

Summary of the Year 2018 – 2019

See below a summary of the year of activity carried out by the Adult Services Scrutiny Performance Panel

1. Work of the Panel this year

Topics suggested for scrutiny by Councillors, the public and officers for the year 2018/19 and whether they were completed by the panel are detailed as follows:

- ✓ Community Mental Health Team (Swansea Central) Inspection Report and Improvement Plan
- ✓ Review of the year 2017/18
- ✓ Update on Local Area Coordination
- ✓ Performance Monitoring
- ✓ Pre decision scrutiny on Outcomes of Residential Care and Day Services for Older People Consultation
- ✓ Overview of Western Bay Programme
- ✓ Overview of Supporting People
- ✓ Update on how Council's policy commitments translate to Adult Services
- ✓ Deprivation of Liberty Safeguards
- ✓ Wales Audit Office Report on Strategic Commissioning of Accommodation Services for People with Learning Disabilities

- ✓ Briefing on Annual Review of Charges (Social Services) 2018-19
- ✓ Update on Social Work Practice Framework
- ✓ Draft Budget proposals for Adult Services
- ✓ Adult Services Complaints Annual Report 2017/18
- ✓ Update on Commissioning Review - Domiciliary Care and Procurement
- ✓ Safeguarding Arrangements update (including Modern Slavery and Human Trafficking)
- ✓ CIW Inspection Report Swansea Council Domiciliary Support Services
- ✓ Presentation and Q&A Session with Chairman and Chief Executive of ABMU
- ✓ Update on Adult Services Improvement Plan
- ✓ WAO report on Commissioning of Accommodation Services for People with Learning Disabilities - Follow up on recommendations

2. Data monitoring in 2018/19

Item monitored over the year:

- ✓ Monthly performance report May/June 2018
- ✓ Monthly performance report August/September 2018
- ✓ Monthly performance report December 2018/January 2019
- ✓ Complaints Annual Report for Adult Services 2017/18

Planning for the year ahead 2019/20

See below some items that can be scheduled for the coming year:

1. Some issues the panel identified but did not get a chance to look at or require ongoing monitoring at present. These can be referred onto the new municipal year

- Wales Audit Office report on Housing Adaptations (June 2019)
- Panel Review of the year 2018/19 (June 2019)
- Review of budget savings (October 2019)
- Update on how the Council's policy commitments translate to Adult Services (January/February 2020)
- Update on Western Bay arrangements following the review (date to be agreed early in next municipal year)
- Procurement Practice and Assurance in Social Care (Peter Fields) (date to be arranged)
- Outcomes of Re-Procurement Process – Domiciliary Care and Respite at Home (date to be agreed)
- Supported living developments for Mental Health and Learning Disability Services (date to be agreed)
- Workforce Development Plan (date to be agreed)
- Review of Community Alarms pre decision scrutiny (date to be arranged)
- Wales Audit Office reports (dates to be confirmed) –
 - First Point of Contact Assessments under the Social Services and Well-being (Wales) Act 2014 (Joint Adult Services and CFS)
 - Tackling Violence against Women, Domestic (includes fieldwork in Swansea amongst others)
 - Integrated Care Fund (Joint Adult Services and CFS)

2. Annual items to be scheduled for the new municipal year

- Monthly performance reports for Adult Services
- Scrutiny of annual budget as it relates to Adult Services matters (Feb 20)
- Corporate Complaints Annual Report for Adult Services 2018/19 (Feb 20)

3. Upcoming items for Cabinet / Council that may need to be scheduled for the new municipal year

- Contract Award Report – Award for framework agreement for the provision of Domiciliary Care and Respite at Home Services for older people and younger adults with physical disabilities (Cabinet 18 July 2019)
- Annual Report 2018/19 – Director of Social Services (Council 25 July 2019).

4. The Scrutiny Work Planning Conference is being held on 10 June. There may be some suggestions of items for this Panel for the new municipal year.

5. Other background information

- Number of times the Adult Services Scrutiny Performance Panel has met = 13
- Number of Adult Services related Conveners letters = 8
- Councillor attendance across the Panel on average = 58%